

Date	The Children's Shelter - KCI Servants Hearts	Rating	Incident	Corrective Deadline	Corrected
	Code Violations	RTC			
9/21/2009	748.2151(a)(4) - Medication Record-Must include date (day, month, year) & time each medication was administered	Medium High	The <b>date and time of medications to be given to residents were pre-signed by nursing staff</b> on duty before medications were to actually be given.	10/29/2009	11/30/2009
9/21/2009	748.2151(a)(5) - Medication Record-Must include name & signature of person who administered each medication	Medium	In one record read, <b>nursing staff failed to document who administered medication to a child in care.</b>	10/29/2009	11/30/2009
9/21/2009	748.2151(a)(8) - Medication Record-Must include accurate running count of each prescribed medication	High	<b>Agency is not providing a running count of all prescribed medications.</b>	10/29/2009	11/30/2009
5/18/2009	748.507(1) - <b>Employee general responsibilities-Demonstrate competency, prudent judgment, self-control in presence of children and when performing assigned tasks</b>	Monitoring Inspections	Staff failed to use prudent judgment when taking child outside for de-escalation.	8/3/2009	9/3/2009
5/13/2009	748.361(a) - Personnel records-Active records maintained at the operation	High	Active personnel records are currently stored at Children's Shelter, a separate location. Agency must maintain active personnel records at the operation. Technical assistance	5/27/2009	-----
5/13/2009	748.507(c) - First-aid-Caregivers must be trained and certified within 90 days of employment	Medium High	Employee not certified in first-aid and CPR within 90 days of employment. Next available class is June 10, 2009.	6/12/2009	6/2/2009
5/13/2009	748.515(a)(8) - <b>Required background checks-each person over 14 years or older, who will regularly or frequently be present while children are in care</b>	High	One employee had current background check on file but it was not completed under the RTC permit.	5/13/2008	-----
5/13/2009	748.363(4) - Personnel records-Include evidence of valid professional licensures, certifications, or registrations required for the position	Medium	<b>One out of two staff records reviewed; there is no proof of high school diploma or GED on file.</b>	5/23/2008	6/6/2008
5/13/2009	748.1215(b) - Admission Assessment-Professional level service provider must sign & date assessment, which must be in child's record	Low	Admission assessment documentation for one child was not signed and dated by the professional level service provider.	5/13/2008	-----
4/8/2008	748.507(1) - Employee general responsibilities-Demonstrate competency, prudent judgment, self-control in presence of children and when performing assigned tasks	Medium High	<b>The caregiver did not use prudent judgment when she grabbed a child on the upper arm and left two fingernail marks resulting in an injury. The caregiver did not administer immediate medical care to the child's injury. The caregiver did not report the incident to the supervisor and or</b>	4/30/2008	5/13/2008
4/8/2008	748.1101(1)(1) - Children's rights-Ensure to the child's rights to appropriate care and treatment in least restrictive setting available that meets the child's needs	Medium High	A young resident was not given immediate medical care after a staff grabbed a child by the arm and left two fingernail marks resulting in an injury.	4/30/2008	5/13/2008

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12/27/2007	748.311(3) - Serious Incident Documentation- Includes name, age, gender, and date of admission of the child or children involved	Medium Low	<b>One out of two</b> children's records reviewed did not have an admission assessment.	1/11/2008	12/28/2007
12/27/2007	748.1215(a) - Admission Assessment-Complete non-emergency admission assessment per 748.1217 time frames, emergency admission assessment per 748.1269	Medium Low	Observed the date of admission blank on all serious incident reports in two children's records.	1/11/2008	12/27/2007
12/27/2007	748.363(2) - Personnel records-Include documentation showing that the person meets age and qualifications for the position	Medium	<b>Two out of three staff records reviewed did not have documentation showing that the person meets qualifications for the position.</b>	1/11/2008	-----
12/27/2007	748.3301(a) - Physical Site-Buildings must be structurally sound, clean, and in good repair. Paints must be lead-free	High	Observed the following maintenance issues: * Peeling paint off the wall in Room B105 - * Wood strip missing in Room C104 - * Tint peeling off window in the hallway - * Toilet paper handles are broken or missing throughout the boys bathroom areas.	1/11/2008	-----
Operation Name: Operation Number: Operation Type: E-mail Address:	<b>KCI Servants Heart Residential Treatment Center</b> <b>851405</b> <b>Residential Treatment Center</b> <b>fcordova@chshel.org</b> 4040 HIGH RIDGE CIR SAN ANTONIO TX 78229-4143				
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	Source: DFPS Website. Compliance History. Last reviewed on 12/24/2009, at <a href="http://www.dfps.state.tx.us/Child_Care/Search_Texas_Child_Care/CCLNET/Source/Provider/ppComplianceHistory.aspx?fid=276920">http://www.dfps.state.tx.us/Child_Care/Search_Texas_Child_Care/CCLNET/Source/Provider/ppComplianceHistory.aspx?fid=276920</a>				